

Emergency Communications/E-911/Medical Quality Assurance

As the population increases, the number of calls for assistance have increased an average of 8% per year over the last five years. Legislation requires that all 911 systems provide location information for wireless 911 calls. To meet this mandate, existing wireless equipment for all of the Public Safety Answering Points (PSAPs) in Seminole County's 911 System must be updated. This past year, we contracted with a consultant to assist with compliance with Wireless Phase II requirements. We anticipate these services will be required for a total of three years to insure all mandates are met. A position will be added in FY 2001/2002 to coordinate the mapping program associated with wireless legislation and to serve as technical support for the Public Safety Computer Aided Dispatch System.

Emergency Management

Cameras and equipment for SGTV broadcasting were installed in the Emergency Operations Center this past year. This equipment not only allows for the broadcasting of information during emergency operations, it also provides for audiovisual conferencing with the State Division of Emergency Management and other emergency operation centers throughout the State. Through grant funds, we are providing window and door wind protection for our public school shelters. To date, two schools have been completed, with three currently underway. Community Emergency Response Team (CERT) training equips volunteers to respond to significant events in the community and assist until local government arrives.

EMS/Fire/Rescue Division

The past year was another successful one for the EMS/Fire/Rescue Division. Three fire stations were renovated to bring them in compliance with ADA standards and to add room for physical fitness / training equipment. Replacement apparatus was added to the fleet to provide up to date equipment for alarm response. Extensive training was addressed during the year including pre-hospital trauma life support training provided to the entire

organization. The Division's use of technology includes use of thermal imagers at fire scenes for detecting victims and hidden fires, a computerized staffing system for tracking personnel, and fax machines and cost effective telephone lines in the fire stations to facilitate communications. With our partners in our unique "1st Response System", the Division enhanced safety at alarm scenes by implementing and practicing procedures to prevent accidents and injuries. Our response insures that the closest units of the type needed for an emergency are dispatched. Our EMS transport program continued to work well generating over one million dollars in revenue, while delivering quality customer service. At Station 43, Chuluota, we began staffing a Rescue unit to provide more response capability to that growing area.

In the coming year we will be working with the Communications Division to acquire a new computer aided dispatch system and an enhanced 911 "wireless" call location identification system. Due to the explosive growth in the northwest portion of the County, we are proposing a new fire station facility to serve the area.

Animal Services Division

This past year brought some significant enhancements to our services such as the agreement with a veterinarian to provide rabies vaccinations to all outgoing animals. In an effort to increase the sterilization compliance rate for animals adopted from the shelter, Animal Sterilization fees were revised. Also initiated was a pilot program which set aside funding to provide animals for adoption at no cost to the elderly, disabled, and rescue groups. This program will also be monitored to evaluate community need and participation. Animal Services has and will continue to promote a strong education program through SGTV, school programs, shelter tours and our web site.

Mission

To provide the highest quality of public safety and emergency services to the citizens that we serve, in an efficient and professional manner.

Business Strategy

The Administration Office provides overall guidance and coordination for the divisions and sections within the Public Safety Department. They are:

Emergency Communications/E-911
Emergency Management
EMS/Fire/Rescue
Animal Services

This Division coordinates activities between the divisions, distributes and assigns projects, and responds to requests from the public, other governmental agencies, the County Manager, and the Board of County Commissioners.

Objectives

Demonstrate leadership and provide vision in developing short and long range planning for the delivery of public safety services.

Coordinate resource management of administrative support functions for the divisions and sections within the department.

Monitor fiscal resources and maintain financial records department-wide.

Maintain personnel and departmental reporting records. Coordinate employee relations within the department.

Department:		PUBLIC SAFETY			Seminole County	
Division:		-			FY 2001/02	
Section:		ADMINISTRATION			FY 2002/03	
		1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services		244,804	260,394	273,506	5.0%	285,865 4.5%
Operating Services		36,599	60,876	61,591	1.2%	62,658 1.7%
Capital Outlay		0	0	0		0
Debt Service		0	0	0		0
Grants and Aid		0	0	0		0
Reserves/Transfers		0	0	0		0
Subtotal Operating		281,403	321,270	335,097	4.3%	348,523 4.0%
Capital Improvements		0	0	0		0
TOTAL EXPENDITURES		281,403	321,270	335,097	4.3%	348,523 4.0%
FUNDING SOURCE(S)						
General Fund		260,365	275,828	292,851	6.2%	305,562 4.3%
Fire Protection Fund		21,038	45,442	42,246	-7.0%	42,961 1.7%
TOTAL FUNDING SOURCE(S)		281,403	321,270	335,097	4.3%	348,523 4.0%
Full Time Positions		4	4	4		4
Part-Time Positions		0	0	0		0
New Programs and Highlights for Fiscal Year 2001/02						
Central Charges for the Fire Fund, including accounting and auditing, union legal services, and utility tax collection are included in this budget.						42,246
New Programs and Highlights for Fiscal Year 2002/03						
Central Charges for the Fire Fund, including accounting and auditing, union legal services, and utility tax collection are included in this budget.						42,961
Capital Improvements		2001-02	2002-03	2003-04	2004-05	2005-06
Total Project Cost		0	0	0	0	0
Total Operating Impact		0	0	0	0	0

Public Safety

Seminole County

Emergency Communications/E911

Medical Quality Assurance & Education Bureau

Mission

To provide quality assurance, continuing education, and data management for emergency medical service providers so that the citizens and visitors of Seminole County may enjoy a high quality EMS System.

Business Strategy

The Medical Quality Assurance and Education Section enhances the development and expansion of the Seminole County EMS System including establishing the "standard of care." This is accomplished by continuously evaluating the "quality of care" provided and the development and coordination of continuing education programs to assure the "standard of care" is met by the 600 EMTs and Paramedics in the System. The Section's activities follow the requirements established in Chapters 396 and 401 of the Florida Statutes and their correlating Administrative Codes. In addition, the section coordinates a centralized controlled medication disbursement point and participates in a public education program cooperative with all agencies.

Objectives

Provide the County-wide EMS System a continuous quality improvement program utilizing critical indicators set by the EMS System Medical Director, supplemented with sentinel event reviews, as needed.

Issue quarterly Quality Medical Assurance reports.

Provide a minimum of 15 continuing education units (CEUs) from the U.S. Department of Transportation, Emergency Medical Technician and Paramedic curriculums including joint training programs with all emergency medical service agencies in Seminole County.

Provide County EMT/Paramedic Certification Program and examinations.

Performance Measures

	FY 99/00 Actual	FY 00/01 Estimated	FY 01/02 Goal	FY 02/03 Goal
EMS calls reviewed by the MQA process	n/a	1,800	2,000	2,500
Advanced Cardiac Life Support Classes provided to countywide EMS System/number of students	4/650	4/675	6/680	6/700
Continuing education units approved for EMT's and Paramedics in the EMS System/number of students	51/650	60/675	72/680	84/700
Quality Assurance reports submitted to 8 EMS agencies	n/a	n/a	12	12
County certification exams administered to EMT's and Paramedics	n/a	45	60	75
Specific Medical conditions selected to identify trends in Pre-hospital care	n/a	5	8	10

Department:		PUBLIC SAFETY			Seminole County	
Division:		EMERGENCY COMMUNICATIONS/E911			FY 2001/02	
Section:		MEDICAL QUALITY ASSURANCE			FY 2002/03	
		1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services	83,798	96,152	87,838	-8.6%	93,543	6.5%
Operating Services	63,850	92,158	64,997	-29.5%	60,466	-7.0%
Capital Outlay	0	0	0		0	
Debt Service	0	0	0		0	
Grants and Aid	0	0	0		0	
Reserves/Transfers	0	0	0		0	
Subtotal Operating	147,648	188,310	152,835	-18.8%	154,009	0.8%
Capital Improvements	0	0	0		0	
TOTAL EXPENDITURES	147,648	188,310	152,835	-18.8%	154,009	0.8%
FUNDING SOURCE(S)						
General Fund	147,648	188,310	152,835	-18.8%	154,009	0.8%
TOTAL FUNDING SOURCE(S)	147,648	188,310	152,835	-18.8%	154,009	0.8%
Full Time Positions	2	2	2		2	
Part-Time Positions	0	0	0		0	
New Programs and Highlights for Fiscal Year 2001/02						
New Programs and Highlights for Fiscal Year 2002/03						
Capital Improvements		2001-02	2002-03	2003-04	2004-05	2005-06
Total Project Cost		0	0	0	0	0
Total Operating Impact		0	0	0	0	0

Public Safety

Seminole County

Emergency Communications/E911

Medical Quality Assurance/Systemwide Training

Mission

To provide funding for education and equipment related to state-of-the-art fire fighting, emergency medical services and leadership/management for the agencies participating in the Seminole County Fire Chief's Executive Group, Professional Standards and Educational Development Group.

Business Strategy

The Professional Standards and Educational Development Fund enhances the development and expansion of the fire/rescue services in Seminole County. This is accomplished by continuously evaluating the fire/rescue system and developing/coordinating education and skills enhancement drill programs to assure the highest quality fire/rescue services are provided to the citizens of Seminole County.

Objectives

Present specialized education programs and seminars/conferences designed to enhance the leadership and management skills, fire fighting and rescue skills, and the emergency medical skills of fire/rescue personnel.

Perform research and development of multi-media education programs.

Performance Measures	FY 99/00 Actual	FY 00/01 Estimated	FY 01/02 Goal	FY 02/03 Goal
Fire training programs presented to all 8 fire departments and personnel/number of students	n/a	4/675	4/680	6/700
Specialized training programs presented to all 8 fire departments in Seminole County/number of students	n/a	4/675	4/680	4/700
Insurance Service Office required training provided to 8 fire departments in Seminole County/number of students	n/a	3/675	4/680	4/700
Fire Management Seminars presented to officers from 8 fire departments in Seminole County/number of students	n/a	1/50	2/65	2/75
Combined EMS/Fire live drills presented to 8 fire departments in Seminole County/number of students	n/a	3/675	4/680	4/700

Department:		PUBLIC SAFETY			Seminole County	
Division:		EMERGENCY COMMUNICATIONS/E911			FY 2001/02	
Section:		MED QUALITY ASSURANCE/SYSTEMWIDE TRAIN.			FY 2002/03	
	1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	2002/03 Approved Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services	0	0	0		0	
Operating Services	13,674	51,317	74,629	45.4%	32,630	-56.3%
Capital Outlay	0	0	3,500	100.0%	3,500	0.0%
Debt Service	0	0	0		0	
Grants and Aid	0	0	0		0	
Reserves/Transfers	0	0	0		0	
Subtotal Operating	13,674	51,317	78,129	52.2%	36,130	-53.8%
Capital Improvements	0	0	0		0	
TOTAL EXPENDITURES	13,674	51,317	78,129	52.2%	36,130	-53.8%
FUNDING SOURCE(S)						
General Fund	13,674	51,317	78,129	52.2%	36,130	-53.8%
TOTAL FUNDING SOURCE(S)	13,674	51,317	78,129	52.2%	36,130	-53.8%
Full Time Positions	0	0	0		0	
Part-Time Positions	0	0	0		0	
New Programs and Highlights for Fiscal Year 2001/02						
<p>Process designed to develop and coordinate EMS/Fire/Rescue Continuing Education programs for the agencies in the Seminole County EMS/Fire/Rescue First Response System. These programs are based on State of Florida and National recertification requirements.</p> <p>All funding is derived from participating agencies contributing their proportionate share based on number of participating employees (\$65 per participant, per year). This includes all Seminole County municipalities, Orlando-Sanford Airport Fire Dept. and the Seminole County EMS/Fire/Rescue Division.</p>						
New Programs and Highlights for Fiscal Year 2002/03						
Capital Improvements		2001-02	2002-03	2003-04	2004-05	2005-06
Total Project Cost		0	0	0	0	0
Total Operating Impact		0	0	0	0	0

Public Safety

Seminole County

Emergency Communication/E911

EMS Trust Fund

Mission

To provide funding for education and equipment related to a state-of-the-art pre-hospital medical care system so that citizens of Seminole County receive continual quality improvement in emergency medical services.

Business Strategy

The EMS Trust Fund enhances the development and expansion of the Seminole County EMS System. This is accomplished by developing performance measures with accompanying benchmarks and continuously evaluating the "quality of care" provided. Information gathered from evaluations is the premise for development and coordination of continuing education programs to assure the "standard of care" is met by the 600 EMT's and Paramedics in the System. The Section's activities follow the requirements established in Chapters 396 and 401 of the Florida Statutes and their correlating Administrative Codes.

Objectives

Develop and disseminate CD-ROM based continuing education programs for the Seminole County Emergency Medical Services System.

Present specialized education programs to enhance the quality of the Seminole County Emergency Medical Services System.

Present seminars/conferences for the Seminole County Emergency Medical Services System.

Develop and present County certification for new emergency medical technicians and paramedics in the Seminole County Emergency Medical Services System.

Perform research and development of multi-media education programs.

Performance Measures

	FY 99/00 Actual	FY 00/01 Estimated	FY 01/02 Goal	FY 02/03 Goal
Continuing education topics presented/number of students	17/650	8/675	8/680	8/700
Quarterly reports presented to Fire Chiefs of Seminole County	n/a	1	4	4
Number of education topics developed	n/a	n/a	8	8
Number of system case reviews	n/a	n/a	12	12

Department:		PUBLIC SAFETY			Seminole County	
Division:		EMERGENCY COMMUNICATIONS/E911			FY 2001/02	
Section:		EMS TRUST FUND			FY 2002/03	
	1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	2002/03 Approved Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services	0	0	0		48,961	100.0%
Operating Services	19,835	114,959	70,110	-39.0%	122,832	75.2%
Capital Outlay	34,662	4,000	21,000	425.0%	4,566	-78.3%
Debt Service	0	0	0		0	
Grants and Aid	6,790	0	0		0	
Reserves/Transfers	0	0	0		0	
Subtotal Operating	61,287	118,959	91,110	-23.4%	176,359	93.6%
Capital Improvements	0	0	180,249	100.0%	0	-100.0%
TOTAL EXPENDITURES	61,287	118,959	271,359	128.1%	176,359	-35.0%
FUNDING SOURCE(S)						
EMS Trust Fund	61,287	118,959	271,359	128.1%	176,359	-35.0%
TOTAL FUNDING SOURCE(S)	61,287	118,959	271,359	128.1%	176,359	-35.0%
Full Time Positions	0	0	0		1	
Part-Time Positions	0	0	0		0	
New Programs and Highlights for Fiscal Year 2001/02						
<p>Ford Aerostar Van - replacement vehicle</p> <p>This trust fund funding is derived from the fines associated with moving violations and is provided by the State of Florida Department of Health, Bureau of Emergency Medical Services to assist in improving pre-hospital services for the residents of this state.</p>						21,000
New Programs and Highlights for Fiscal Year 2002/03						
<p>Senior Coordinator position to maintain a Quality Assurance Program per Chapter 64E-2 of the Florida Administrative Code.</p> <p>This trust fund funding is derived from the fines associated with moving violations and is provided by the State of Florida Department of Health, Bureau of Emergency Medical Services to assist in improving pre-hospital services for the residents of this state.</p> <p>Increase in Operating to purchase AV hardware for classroom/training programs, training/ed video tapes & programs, specialized ed/equip for EMS System, CAD Mobile Data Terminal and other components.</p>						53,545
Capital Improvements		2001-02	2002-03	2003-04	2004-05	2005-06
Total Project Cost		180,249	0	0	0	0
Total Operating Impact		0	0	0	0	0

Public Safety

Emergency Management

Seminole County

Mission

To provide Countywide disaster management/coordination for the preparedness, response, recovery, and mitigation phases of significant events.

Business Strategy

Emergency Management is responsible for performing technical work in the development, implementation, and management of County-wide disaster preparedness, response, recovery, and mitigation efforts. This includes public awareness and information outreach programs, as well as County-wide training, to assist the community in preparing for local and State emergencies. This section manages emergency operations and also oversees the Hazardous Materials Office and Hazardous Materials Storage Bureau.

Objectives

Provide recommendations to Seminole County and its municipalities on the development of disaster management plans.

Coordinate assistance County-wide, during the response and recovery phases of disasters.

Provide guidance, coordination and warning to the public regarding natural and technological disasters on a County-wide basis.

Coordinate the evacuation of all or part of the population from any threatened area within Seminole County.

Revise and submit a Comprehensive Emergency Management Plan to the Florida Division of Emergency Management on an annual basis.

Coordinate with federal, state and local governments for assistance during County-wide emergencies.

Develop and review comprehensive emergency management plans for health care facilities.

Provide public information and education.

Revise and submit a five-year strategic plan to the Florida Division of Emergency Management.

Performance Measures	FY 99/00 Actual	FY 00/01 Estimated	FY 01/02 Goal	FY 02/03 Goal
Public information & awareness programs	20	20	20	20
Registration of special needs citizens	375	514	525	525
Personnel trained in Disaster Assistance	0	35	50	65
Personnel trained in Damage Assessment	0	35	50	58
Personnel trained in Community Emergency Response Team (current fiscal year/total to date)	100/360	75/435	87/522	100/622
Public Officials Conference	1	1	1	0
Review health care facilities' emergency plans	47	50	71	76
Assist in development of Health Care Emergency Management (HCEM) plans	0	6	12	15

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Department:		PUBLIC SAFETY			Seminole County	
Division:		EMERGENCY MANAGEMENT			FY 2001/02	
Section:		-			FY 2002/03	
		1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services		129,355	197,557	201,287	1.9%	213,240 5.9%
Operating Services		48,140	47,048	39,460	-16.1%	38,813 -1.6%
Capital Outlay		83,654	22,000	15,837	-28.0%	13,731 -13.3%
Debt Service		0	0	0		0
Grants and Aid		0	0	0		0
Reserves/Transfers		0	0	0		0
Subtotal Operating		261,149	266,605	256,584	-3.8%	265,784 3.6%
Capital Improvements		0	0	0		0
TOTAL EXPENDITURES		261,149	266,605	256,584	-3.8%	265,784 3.6%
FUNDING SOURCE(S)						
General Fund		142,523	163,974	156,599	-4.5%	165,799 5.9%
Disaster Preparedness Fund		118,626	102,631	99,985	-2.6%	99,985
TOTAL FUNDING SOURCE(S)		261,149	266,605	256,584	-3.8%	265,784 3.6%
Full Time Positions		3	4	4		4
Part-Time Positions		0	0	0		0
New Programs and Highlights for Fiscal Year 2001/02						
New Programs and Highlights for Fiscal Year 2002/03						
Capital Improvements		2001-02	2002-03	2003-04	2004-05	2005-06
Total Project Cost		0	0	0	0	0
Total Operating Impact		0	0	0	0	0

Public Safety
Emergency Management
Hazardous Materials

Seminole County
<http://www.co.seminole.fl.us.growth/gis/>

Mission

To provide technical development, implementation, and Hazardous Materials Response Policies and Procedures in a community-wide format.

Business Strategy

The Hazardous Materials (HazMat) Office is responsible for administrative and technical work in the development, implementation, and management of hazardous materials response policies, procedures, and programs. The Battalion Chief/Administration/Operations works directly under the Manager of Emergency Management and is responsible for Countywide planning, preparedness, and response to hazardous materials emergencies. This includes the development and delivery of essential training programs, equipment and supplies acquisition, management of the Special Hazards and Operations Team, and response to hazardous materials incidents.

Objectives

Develop plans and policies in accordance with all applicable federal, state, and local legislation for the preparation and coordination of hazardous materials emergencies.

Respond to emergencies involving hazardous materials and function in the capacity of Hazardous Materials Sector Officer to direct the efforts of the Special Hazards and Operations Team and provide technical support.

Monitor hazardous materials response delivery within the county and recommend areas for improving service effectiveness.

Maintain current response planning for facilities that are within the requirements of the "Superfund Amendments and Reauthorization Act of 1986" (SARA Title III, Section 303).

Coordinate hazardous materials preparedness efforts on a County-wide, as well as regional, basis within Central Florida. Serve as liaison to the SARA Title III Local Emergency Planning Committee.

Performance Measures	FY 99/00 Actual	FY 00/01 Estimated	FY 01/02 Goal	FY 02/03 Goal
Hazards analysis (# of facilities)	110	110	100	100
Special Operations incidents	600	650	675	700
Hazardous materials training deliveries(personnel/hours each)	10/80 hrs.	30/160 hrs.	30/160 hrs.	30/160 hrs.

Department:		PUBLIC SAFETY			Seminole County	
Division:		EMERGENCY MANAGEMENT			FY 2001/02	
Section:		HAZARDOUS MATERIALS			FY 2002/03	
	1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	2002/03 Approved Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services	73,183	76,420	81,156	6.2%	151,228	86.3%
Operating Services	40,726	42,923	45,132	5.1%	62,359	38.2%
Capital Outlay	22,894	15,900	0	-100.0%	17,800	100.0%
Debt Service	0	0	0		0	
Grants and Aid	0	0	0		0	
Reserves/Transfers	0	0	0		0	
Subtotal Operating	136,803	135,243	126,288	-6.6%	231,387	83.2%
Capital Improvements	0	0	29,000	100.0%	30,450	5.0%
TOTAL EXPENDITURES	136,803	135,243	155,288	14.8%	261,837	68.6%
FUNDING SOURCE(S)						
General Fund	136,803	135,243	155,288	14.8%	261,837	68.6%
TOTAL FUNDING SOURCE(S)	136,803	135,243	155,288	14.8%	261,837	68.6%
Full Time Positions	1	1	1		2	
Part-Time Positions	0	0	0		0	
New Programs and Highlights for Fiscal Year 2001/02						
Two combustible/toxic gas indicators that identify unsafe levels of flammable, explosive, or toxic gasses during hazardous material emergencies.						5,800
One level "A" fully encapsulated suit to provide gas-tight protection for response personnel during hazardous material emergencies.						5,600
Amkus speed cutter for response personnel to quickly reach entrapped patients.						4,500
One Command Vehicle to replace existing vehicle.						29,000
New Programs and Highlights for Fiscal Year 2002/03						
Lieutenant position to maintain hazardous materials and special operations training for response personnel. (vehicle included)						112,854
Three combustible/toxic gas indicators that identify unsafe levels of flammable, explosive, or toxic gasses during hazardous material emergencies.						8,400
Two level "A" fully encapsulated suits to provide gas-tight protection for response personnel during hazardous material emergencies.						9,400
Capital Improvements		2001-02	2002-03	2003-04	2004-05	2005-06
Total Project Cost		29,000	30,450	0	0	0
Total Operating Impact		0	0	0	0	0

Public Safety
Emergency Management
Tank Inspections

Seminole County

Mission

To provide efficient storage tank compliance inspections in accordance with 62-761, Florida Administrative Code (FAC), and regulate pollutant storage facilities within the jurisdictional boundaries of Seminole County.

Business Strategy

As a contractor for an environmentally sensitive program, the Hazardous Materials Storage Tanks Bureau is responsible to the Florida Department of Environmental Protection (FDEP) to perform compliance inspections within Seminole County. This includes routine, enforcement, installation, upgrade, and closure inspections of underground and aboveground storage facilities. Additional responsibilities include maintaining records of inspections, as well as copies of applicable rules, inspection forms, and other program/public assistance information that may be provided to the public. The program is fully funded by the Florida Department of Environmental Protection Inland Protection Trust Fund.

Objectives

Perform inspections to insure compliance and enforcement of Florida Administrative Code, Section 62-761.

Provide public access to files, when requested, that may assist in determining the course of events as they occur in the community.

Verify compliance status of abandoned facilities, when discovered.

Perform reinspections of facilities seeking reinstatement into private insurance programs.

Investigate complaints when received.

Distribute and, as necessary, assist in filling out registration forms for all unregistered facilities.

Performance Measures

	FY 99/00 Actual	FY 00/01 Estimated	FY 01/02 Goal	FY 02/03 Goal
Existing tank inspections	801	806	825	850
Installation and inspections	24/120	24/120	30/150	35/165
Abandoned facility inspections	2	3	2	2
Discharge inspections	10	10	10	10
Closure inspections	22	22	25	30
Reinspections	53	55	50	50
Noncompliance enforcement	0	5	2	2
Technical assistance - calls for assistance	137	140	140	160
Tank closures	22	25	25	30
Complaints - received/investigated/referred	7	5	4	4

Department:		PUBLIC SAFETY			Seminole County	
Division:		EMERGENCY MANAGEMENT			FY 2001/02	
Section:		TANK INSPECTIONS			FY 2002/03	
	1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	2002/03 Approved Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services	103,538	101,893	98,113	-3.7%	104,271	6.3%
Operating Services	8,392	24,056	48,410	101.2%	42,252	-12.7%
Capital Outlay	0	36,000	0	-100.0%	0	
Debt Service	0	0	0		0	
Grants and Aid	0	0	0		0	
Reserves/Transfers	0	0	0		0	
Subtotal Operating	111,930	161,949	146,523	-9.5%	146,523	0.0%
Capital Improvements	0	0	0		0	
TOTAL EXPENDITURES	111,930	161,949	146,523	-9.5%	146,523	0.0%
FUNDING SOURCE(S)						
Tank Inspection Contract	111,930	161,949	146,523	-9.5%	146,523	
TOTAL FUNDING SOURCE(S)	111,930	161,949	146,523	-9.5%	146,523	0.0%
Full Time Positions	3	3	3		3	
Part-Time Positions	0	0	0		0	
New Programs and Highlights for Fiscal Year 2001/02						
<p>The Tanks Compliance/Inspection Program is completely funded by the Florida Department of Environmental Protection, Inland Protection Trust Fund.</p> <p>Two positions (Program Manager and Sr. Staff Assistant) are currently assisting Petroleum Cleanup (55606) by providing administrative and clerical support and therefore are split funded between the two sections.</p>						
New Programs and Highlights for Fiscal Year 2002/03						
Capital Improvements		2001-02	2002-03	2003-04	2004-05	2005-06
Total Project Cost		0	0	0	0	0
Total Operating Impact		0	0	0	0	0

Public Safety
Emergency Management
Petroleum Cleanup

Seminole County

Mission

To perform all necessary activities to bring a petroleum cleanup site to either No Further Action (NFA) with conditions or Site Rehabilitation Completion Order (SRCO) within the most timely and cost efficient manner possible in accordance with 62-771 and sections 376-3071 through 376.3073, Florida Statutes, within the jurisdictional boundaries of Seminole County.

Business Strategy

As a contractor for an environmentally sensitive program, the Petroleum Cleanup Bureau is responsible to the Florida Department of Environmental Protection (FDEP) to perform the management of the Pre-Approval/Non-Program/Voluntary Cleanup portion of the Petroleum Contamination Cleanup Program and State Cleanup Project Management.

Objectives

Enter data into petroleum cleanup tracking databases, Storage Tank Compliance Monitoring (STCM), Petroleum Contamination Tracking (PCT) and Super Program Act and Site Management (SPASM).

Deliver copies of all documents and correspondence to Department of Environmental Protection (DEP) files.

Provide public access to files, when requested, that may assist in determining the course of events as they occur in the community.

Inspect a minimum of 25% of contractor managed sites within the task assignment year.

Performance Measures	FY 99/00 Actual	FY 00/01 Estimated	FY 01/02 Goal	FY 02/03 Goal
Non-Program sites (Are not eligible for funding under the Inland Protection Trust Fund)	N/A	18	36	38
Program sites (Are fully or partially funded for cleanup by the Inland Protection Trust Fund)	N/A	83	86	94
Total sites/Man hours	N/A	101/4,040	122/4,880	132/5,280
Number of sites tasked/Contractor managed site inspections	N/A	100/25	120/30	120/30

Department:		PUBLIC SAFETY			Seminole County	
Division:		EMERGENCY MANAGEMENT			FY 2001/02	
Section:		PETROLEUM CLEANUP			FY 2002/03	
	1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	2002/03 Approved Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services	103,895	162,105	171,316	5.7%	182,100	6.3%
Operating Services	14,782	30,757	85,668	178.5%	51,884	-39.4%
Capital Outlay	10,202	7,000	0	-100.0%	23,000	100.0%
Debt Service	0	0	0		0	
Grants and Aid	0	0	0		0	
Reserves/Transfers	0	0	0		0	
Subtotal Operating	128,879	199,862	256,984	28.6%	256,984	0.0%
Capital Improvements	0	0	0		0	
TOTAL EXPENDITURES	128,879	199,862	256,984	28.6%	256,984	0.0%
FUNDING SOURCE(S)						
Fuel Tank Clean-up	128,879	199,862	256,984	28.6%	256,984	
TOTAL FUNDING SOURCE(S)	128,879	199,862	256,984	28.6%	256,984	0.0%
Full Time Positions	0	2	2		2	
Part-Time Positions	0	0	0		0	
New Programs and Highlights for Fiscal Year 2001/02						
<p>The Petroleum Cleanup Program is fully funded by the Department of Environmental Protection, Inland Protection Fund. The State of Florida entered into a contract with Seminole County during the 99/00 fiscal year to provide these services.</p> <p>Two positions (Program Manager and Sr. Staff Assistant) currently budgeted in the Tank Inspections section (55602) are assisting Petroleum Cleanup by providing administrative and clerical support and therefore are split funded between the two sections.</p>						
New Programs and Highlights for Fiscal Year 2002/03						
Capital Improvements		2001-02	2002-03	2003-04	2004-05	2005-06
Total Project Cost		0	0	0	0	0
Total Operating Impact		0	0	0	0	0

Public Safety
Emergency Communications/E-911
Emergency Communications

Seminole County
<http://www.co.seminole.fl.us.growth/gis/>

Mission

To process emergency and non-emergency requests for services, including emergency medical, fire/rescue and other services to the municipalities of Altamonte Springs, Casselberry, Lake Mary, Longwood, Sanford, Winter Springs and the Department of Public Safety. This is accomplished in conjunction with the Seminole County Enhanced 911

Business Strategy

The Emergency Communications/E911 Division processes requests from the public to dispatch emergency equipment and personnel for EMS, fire/rescue, emergency management and other emergency services; provides after hour dispatch services for Animal Services, Public Works, Environmental Services and other County and municipal agencies; continuously monitors the Supervisory Control and Data Acquisition (SCDA) system for the Environmental Services Department; coordinates emergency and non-emergency radio and telephone communications, including processing E-911 service requests; provides emergency medical dispatch services to the public, including pre-arrival instructions to callers with medical conditions.

Objectives

Receive and process requests for emergency service in a efficient manner.

Develop a quality assurance program to provide a mechanism to review performance, including peer review, tape review and other techniques.

Develop customer feedback program.

Maintain all links of voice and data communications with all agencies involved in the First Response System.

Provide vital communications link to ensure constant management of County government during disaster situations.

Provide Telecommunications Devices for the Deaf (TDD) services for emergency and non-emergency requests for assistance.

Receive and dispatch Animal Services, Public Works, Utilities, and Traffic Engineering calls after hours and on weekends.

Performance Measures	FY 99/00 Actual	FY 00/01 Estimated	FY 01/02 Projected	FY 02/03 Projected
E-911 requests for emergency response	45,295	48,013	50,894	53,947
E-911 calls received from cellular telephones	18,118	24,006	27,991	29,670
E-911 calls received from wireline telephones	27,177	24,006	22,902	24,276
Emergency transfer calls	8,250	8,745	9,270	9,826
Total emergency calls handled	53,545	56,758	60,164	63,774
Non-emergency assistance calls	4,950	5,830	6,296	6,674
Total calls handled	58,495	62,588	66,460	70,448

Department:		PUBLIC SAFETY			Seminole County	
Division:		EMERGENCY COMMUNICATIONS/E-911			FY 2001/02	
Section:		EMERGENCY COMMUNICATIONS			FY 2002/03	
	1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	2002/03 Approved Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services	868,949	1,051,471	1,134,193	7.9%	1,244,975	9.8%
Operating Services	94,102	105,769	96,667	-8.6%	97,360	0.7%
Capital Outlay	0	0	0		0	
Debt Service	0	0	0		0	
Grants and Aid	0	0	0		0	
Reserves/Transfers	0	0	0		0	
Subtotal Operating	963,051	1,157,240	1,230,860	6.4%	1,342,335	9.1%
Capital Improvements	0	0	0		0	
TOTAL EXPENDITURES	963,051	1,157,240	1,230,860	6.4%	1,342,335	9.1%
FUNDING SOURCE(S)						
General Fund	963,051	1,157,240	1,230,860	6.4%	1,342,335	9.1%
TOTAL FUNDING SOURCE(S)	963,051	1,157,240	1,230,860	6.4%	1,342,335	9.1%
Full Time Positions	21	23	24		25	
Part-Time Positions	0	0	0		0	
New Programs and Highlights for Fiscal Year 2001/02						
Tactical Radio Operator - Additional support needed to maintain the current level of service while meeting an increased alarm load.						34,699
New Programs and Highlights for Fiscal Year 2002/03						
Tactical Radio Operator - Additional support needed to maintain the current level of service while meeting an increased alarm load.						36,597
Capital Improvements		2001-02	2002-03	2003-04	2004-05	2005-06
Total Project Cost		0	0	0	0	0
Total Operating Impact		0	0	0	0	0

Public Safety
Emergency Communications/E-911
E-911

Seminole County
<http://www.co.seminole.fl.us.growth/gis/>

Mission

To provide administrative management and system coordination for the County-wide 911 system, including Public Safety Answering Points (PSAPs) in each municipality in Seminole County, the Seminole County Sheriff's Office and the Department of Public Safety, to assure efficient emergency response for law enforcement and fire/rescue agencies throughout Seminole County.

Business Strategy

The 911 system serves as liaison with telephone companies to assure compliance with local and State requirements. It coordinates E-911 equipment maintenance and replacement for all E-911 equipment located at each Public Safety Answering Point (PSAP) throughout the county. Distributes portions of the E-911 fees collected to PSAPs to assist in operations and to support staffing for E-911 functions. Coordinates with telephone companies to assure E-911 calls are routed to appropriate PSAPs. Oversees fiscal and annual budgeting requirements. Maintains the countywide Master Street Addressing Guide (MSAG).

Objectives

Coordinate the Seminole County Master Street Addressing Guide for 911 call routing and information displays.

Monitor and assure rapid response to equipment malfunctions and repair requirements.

Update contingency plans for interruptions of E-911 service.

Develop plans for PSAPs to meet requirements for receiving wireless calls.

Develop an alternate routing system for E-911 calls to assure response during periods of PSAP overload.

Update E-911 equipment to assure continuity of equipment and operations at each PSAP.

Present County-wide training programs for all PSAPs and emergency communications personnel to assure compliance with local, state and federal requirements.

Develop and distribute statistical data and reports of E-911 activity.

Develop and conduct public education programs.

Performance Measures	FY 99/00 Actual	FY 00/01 Estimated	FY 01/02 Projected	FY 02/03 Projected
Total E-911 calls received (calendar year)	229,809	243,597	258,212	273,405
E-911 calls from cellular telephones	83,367	88,369	93,671	99,291
E-911 calls from wireline telephones	132,132	140,005	148,408	157,312
E-911 data base problems or changes processed	2,117	2,500	2,900	2,900
E-911 personnel trained	200	200	215	215
Billable access lines	250,000	263,000	275,500	275,500
E-911 access fee per line	\$.42	\$.50	\$.50	\$.50

[illegible]

Mission

To provide high quality, cost effective emergency medical, fire and rescue services to the people of Seminole County in order to save lives, protect property and help maintain a high quality of life.

Business Strategy

The EMS/Fire/Rescue Division serves unincorporated Seminole County and operates under a sophisticated "First Response" mutual aid system. Eight cities and two counties participate in the sharing of resources. Through the use of an "Automated Vehicle Locator System", the closest unit or units are dispatched to an emergency, regardless of jurisdiction. The Division provides ambulance transport services to area hospitals. A proactive approach is taken in our response to emergencies through extensive training and disaster planning. We operate under an IMS (Incident Management System) for the command of both daily operations and alarm situations. Emergency services are provided from 13 stations strategically located throughout Seminole County. Resources include: 15 engines, 13 ALS (Advanced Life Support) rescue units, one tower unit, one heavy rescue, one 6,000 gallon portable water tanker, 5 woods vehicles, 2 four-wheel drive tracker units, and 1 helicopter. Additionally, 2 prescribed burn units are utilized in a partnership with Natural Lands.

Objectives

Maintain a five-minute, or less, average response time to emergency calls for service, and provide emergency medical transport services.

Utilize technology, new and replacement equipment to maintain safety and provide rapid, efficient response to calls for service.

Continue the delivery of skills maintenance programs for Division personnel, and provide fire/life safety education programs to the public.

Continue the EMS Transport Program with 7,300 anticipated transports during 2001/2002; generating revenues in excess of \$1,000,000.

Performance Measures	FY 99/00 Actual	FY 00/01 Estimated	FY 01/02 Goal	FY 02/03 Goal
Total alarm response	21,776	22,232	24,010	25,930
Average emergency response time	4:46	5:07	5:00	5:00
Transports	7,738	8,031	7,300	7,884
Training contact hours	19,650	21,325	20,375	20,375

Department:		PUBLIC SAFETY			Seminole County	
Division:		EMS/FIRE/RESCUE			FY 2001/02	
Section:		-			FY 2002/03	
		1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services		15,369,738	15,848,170	18,304,516	15.5%	19,203,105 4.9%
Operating Services		1,032,192	1,197,709	1,463,000	22.1%	1,392,081 -4.8%
Capital Outlay		106,196	208,545	401,800	92.7%	194,986 -51.5%
Debt Service		0	0	0		0
Grants and Aid		0	0	0		0
Reserves/Transfers		4,195	1,284,259	1,059,991	-17.5%	1,345,026 26.9%
Subtotal Operating		16,512,321	18,538,683	21,229,307	14.5%	22,135,198 4.3%
Capital Improvements		1,154,995	2,049,750	2,769,000	35.1%	1,650,450 -40.4%
TOTAL EXPENDITURES		17,667,316	20,588,433	23,998,307	16.6%	23,785,648 -0.9%
FUNDING SOURCE(S)						
Fire Protection Fund		17,194,039	19,894,623	22,131,817	11.2%	23,433,322 5.9%
Public Safety Donations		457	2,060	15,960	674.8%	485 -97.0%
Fire/Rescue Impact Fee		472,820	691,750	1,850,530	167.5%	351,841 -81.0%
TOTAL FUNDING SOURCE(S)		17,667,316	20,588,433	23,998,307	16.6%	23,785,648 -0.9%
Full Time Positions		231	243	247		247
Part-Time Positions		0	0	0		0
New Programs and Highlights for Fiscal Year 2001/02						
3 Fire Service Technician Paramedics to complete staffing of Station 43 (Chulouta)						198,217
1 Lieutenant/EMS (vehicle included)						104,323
Construction Fire Station #39, Fire Engine, Intersection Light Preemption Systems (Impact Fees)						1,400,000
Fire Apparatus Warehouse						100,000
Base Replacement Equipment:						
75 Self-contained Breathing Apparatus						198,750
4 Defibrillation Monitors						99,800
4 Transport Capable Units (Rescue vehicles)						768,000
1 Woods Truck						68,000
Water/sewer line for Station 13						50,000
Fire Station ADA Renovations						300,000
New Programs and Highlights for Fiscal Year 2002/03						
1 Transport Capable Unit - Peak Load Unit (Rescue vehicle) (Impact Fees)						200,000
Base Replacement Equipment:						
Fire Station ADA Renovations						300,000
4 Defibrillation Monitors						99,800
2 Fire Engines						600,000
2 Transport Capable Units (Rescue vehicles)						384,000
2 Woods Trucks						136,000
Capital Improvements		2001-02	2002-03	2003-04	2004-05	2005-06
Total Project Cost		3,227,100	2,451,500	279,000	1,083,000	0
Total Operating Impact		0	0	0	0	0

Mission

To serve citizens in a professional and efficient manner by enforcing applicable animal laws and providing beneficial services while furnishing humane assistance to the animal population.

Business Strategy

The Animal Services Division's primary function is to enforce applicable laws as varied as impounding stray animals and investigating alleged animal cruelty, to complaints about barking dogs and nuisance cats. The scope of services extends well beyond this principal assignment to include: sponsoring an adoption program as a means to place homeless animals; partnering with the Seminole County Health Department to enforce rabies investigation and control efforts; issuing pet licenses and commercial kennel licenses; administering the sterilization rebate program to encourage citizens to spay/neuter their pets; functioning as liaison to the Animal Control Board; and

Objectives

Provide leadership that supports the County's goals and objectives.

Enhance staff resources and skills through cross training exercises.

Develop new service programs.

Provide effective, efficient and professional action in response to citizens' requests to enforce applicable laws.

Promote public awareness of services and programs.

Promote education opportunities for adults and children with a focus on responsible pet ownership.

Protect the health and safety of citizens.

Provide a facility with the appropriate means to care for the needs of homeless animals.

Performance Measures	FY 99/00 Actual	FY 00/01 Estimated	FY 01/02 Projected	FY 02/03 Projected
Field response calls	20,939	23,033	25,336	27,870
Pet licenses issued	9,703	10,188	10,698	11,232
Incoming live animals	14,456	15,179	15,938	16,735
Animals euthanized	7,496	7,871	8,264	8,678
Animal bite investigations	788	827	869	912
Adoptions	2,868	3,011	3,162	3,320
Animals redeemed/relocated	3,356	3,692	4,061	4,467

Department:		PUBLIC SAFETY			Seminole County	
Division:		ANIMAL SERVICES			FY 2001/02	
Section:		-			FY 2002/03	
		1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services		682,807	776,091	819,691	5.6%	866,811 5.7%
Operating Services		224,475	331,423	289,194	-12.7%	286,804 -0.8%
Capital Outlay		66,317	9,209	32,000	247.5%	10,800 -66.3%
Debt Service		0	0	0		0
Grants and Aid		0	0	0		0
Reserves/Transfers		0	0	0		0
Subtotal Operating		973,599	1,116,723	1,140,885	2.2%	1,164,415 2.1%
Capital Improvements		27,712	62,000	34,750	-44.0%	31,500 -9.4%
TOTAL EXPENDITURES		1,001,311	1,178,723	1,175,635	-0.3%	1,195,915 1.7%
FUNDING SOURCE(S)						
General Fund		1,001,311	1,166,923	1,151,640	-1.3%	1,192,115 3.5%
Animal Control Donations		0	11,800	23,995	103.3%	3,800 -84.2%
TOTAL FUNDING SOURCE(S)		1,001,311	1,178,723	1,175,635	-0.3%	1,195,915 1.7%
Full Time Positions		24	24	24		24
Part-Time Positions		0	0	0		0
New Programs and Highlights for Fiscal Year 2001/02						
New Programs and Highlights for Fiscal Year 2002/03						
Capital Improvements			2001-02	2002-03	2003-04	2004-05 2005-06
Total Project Cost			30,750	31,500	30,750	0 0
Total Operating Impact			0	0	0	0 0